College of Science, Technology and Applied Arts of Trinidad and Tobago (COSTAATT)
Who we are

• Legally established as a body corporate on October 27th 2000 by Act of Parliament (Act No. 77 of 2000).
• Second largest public tertiary institutions in Trinidad and Tobago
• Official translation body for the Trinidad & Tobago Government
• Eight campuses and learning centres
• One of a few tertiary level institutions within Trinidad and Tobago-equipped and able to create educational opportunities that transform academically underprepared citizens into meaningful contributors to the national economy
• First Accredited Institution
Student Enrollment

TRANSFORMING LIVES, COMMUNITIES, THE NATION...ONE STUDENT AT A TIME
Programmes offered

- Certificates,
- Advanced Diplomas,
- Associate Degrees,
- Bachelor's Degrees,
- COMPASS


Programmes offered:
- 2006-2007: 59
- 2007-2008: 63
- 2008-2009: 65
- 2009-2010: 77
- 2010-2011: 87
- 2011-2012: 104
Our experience with Blackboard connect

- Investigation and Selection ★★★★★
- Testing and Implementation ★★★★★
- Setup and Training ★★★★★
- Maintenance and Support ★★★★★
Best Practice

• Policy/Procedures Guidelines
  Stakeholders agreement for Bb communication
  – Departments to students
  – College to students

• Service Level Agreements

• Simple process
Our Ultimate benefit of having this tool at our institution is:

Communication
Need for a solution

– Unprecedented growth of the College
  – Students
  – Faculty
  – Programmes

– Competitive Advantage

– Improved customer service
Implementation experience

• Security issues – secure transmission when uploading student information
• Controlled Access – who is using the system
• Reporting
• Monitoring
Impact of implementation

• Speed and reliability – not taken for granted
• Communicate instantaneously.
• Build community confidence in the institution
• Keeps the campus community better informed
• Fosters proactive outreach and interaction
• Enhances service with minimal cost
Real situations how we benefited

• Technical Resources
• Human Resources
• Financial Resources
Conclusion

• Overall experience with Blackboard Connect
• Additional application for the tool for future use
• Other application opportunities
Core

• Implementation experience
• Stakeholders (faculty, staff, student body) – impact of platform implementation
• Concrete situations where institution community benefited from the platform
Questions?

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