College of Science, Technology and Applied Arts of Trinidad and Tobago(COSTAATT)

TRANSFORMING LIVES, COMMUNITIES, THE NATION...ONE STUDENT AT A TIME
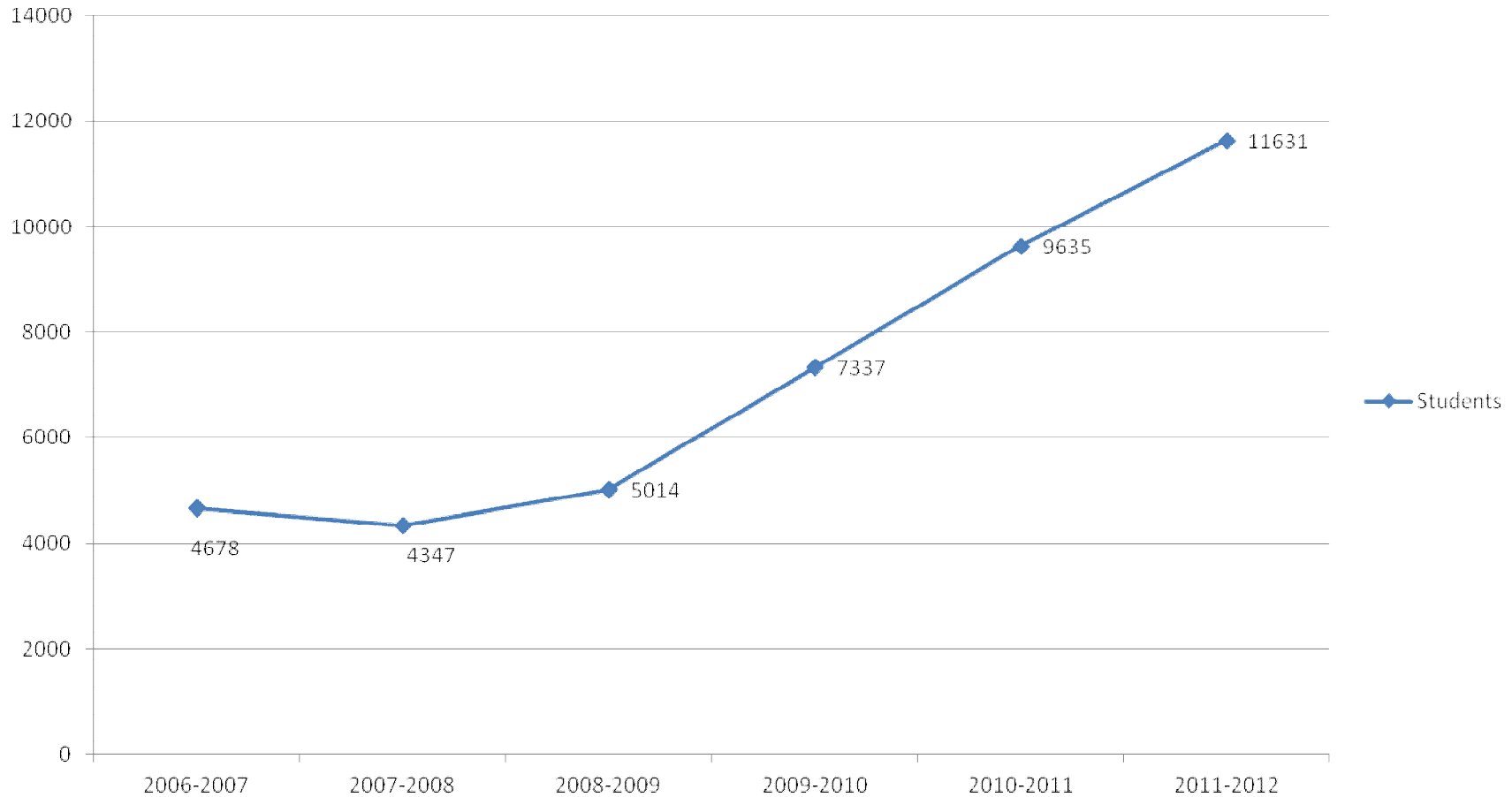
Who we are

- Legally established as a body corporate on October 27th 2000 by Act of Parliament (Act No. 77 of 2000).

- Second largest public tertiary institutions in Trinidad and Tobago

- Official translation body for the Trinidad & Tobago Government

- Eight campuses and learning centres

- One of a few tertiary level institutions within Trinidad and Tobago- equipped and able to create educational opportunities that transform academically underprepared citizens into meaningful contributors to the national economy
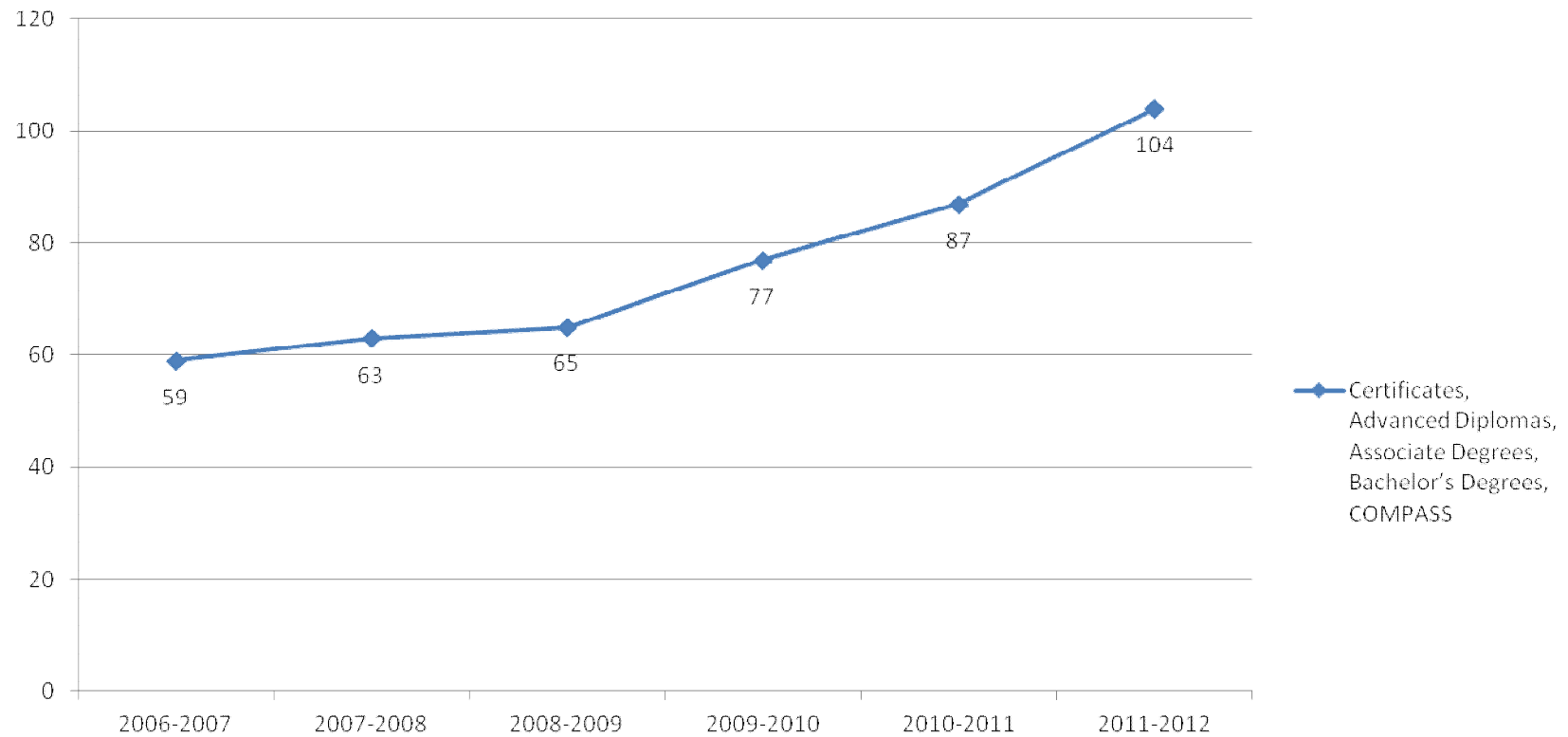
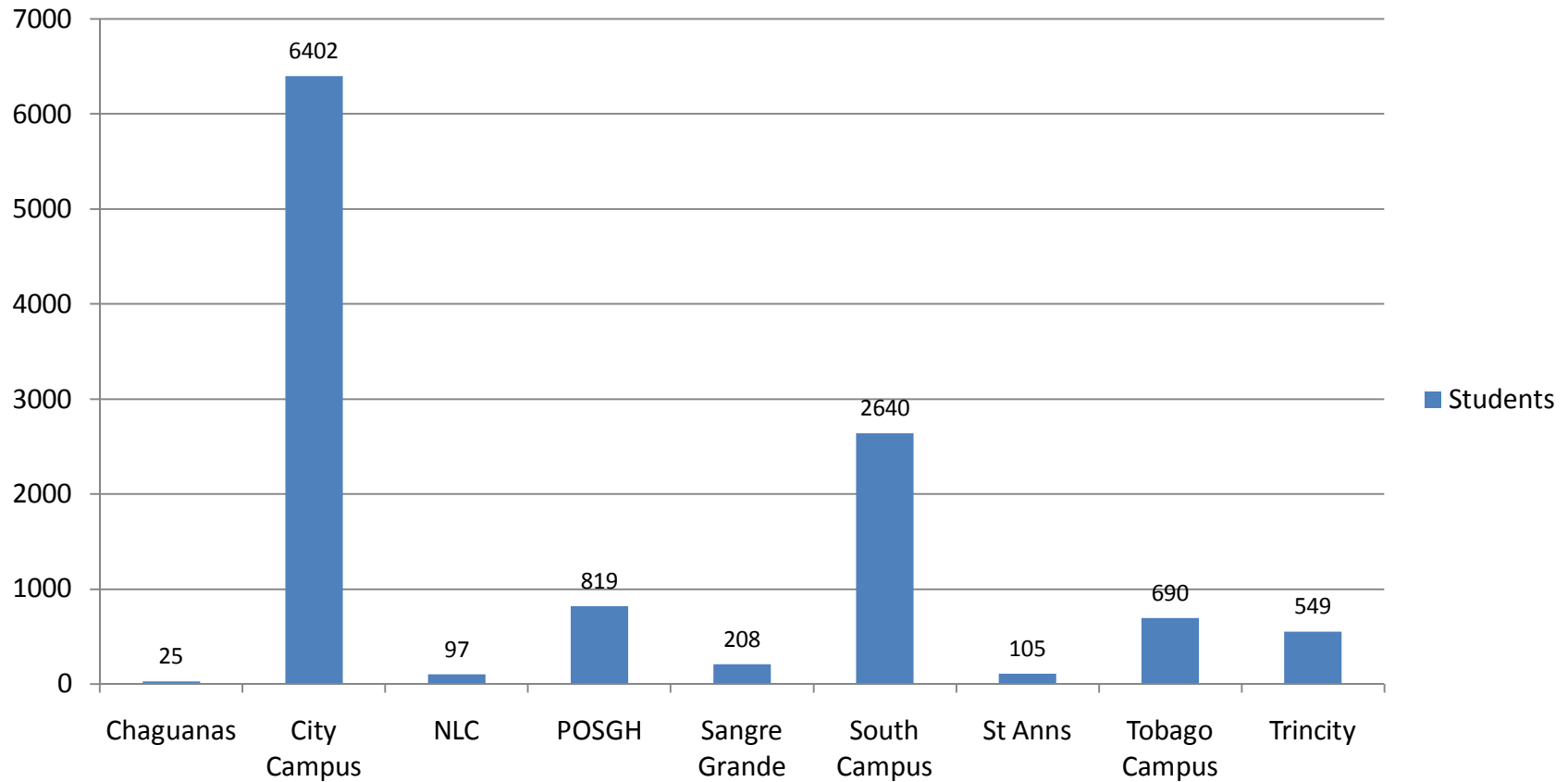- First Accredited Institution

Student Enrollment

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Programmes offered

Students by Campus

Our experience with Blackboard connect

- Investigation and Selection ★ ★ ★ ★ ☆
- Testing and Implementation ★ ★ ☆ ☆ ☆
- Setup and Training ★ ★ ★ ★ ☆
- Maintenance and Support ☆ ☆ ☆ ☆ ☆

Best Practice

- Policy/Procedures Guidelines

  Stakeholders agreement for Bb communication

  – Departments to students

  – College to students

- Service Level Agreements

- Simple process

Our Ultimate benefit of having this tool at our institution is:

Communication

Need for a solution

- Unprecedented growth of the College
  - Students
  - Faculty
  - Programmes
- Competitive Advantage
- Improved customer service

Implementation experience

- Security issues – secure transmission when uploading student information
- Controlled Access – who is using the system
- Reporting
- Monitoring

Impact of implementation

- Speed and reliability – not taken for granted
- Communicate instantaneously.
- Build community confidence in the institution
- Keeps the campus community better informed
- Fosters proactive outreach and interaction
- Enhances service with minimal cost

Real situations how we benefited

- Technical Resources

- Human Resources

- Financial Resources

Conclusion

- Overall experience with Blackboard Connect
- Additional application for the tool for future use
- Other application opportunities

Core

- Implementation experience
- Stakeholders (faculty, staff, student body) – impact of platform implementation
- Concrete situations where institution community benefited from the platform

Questions?

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