Mentor:

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Executive Director of Empire Online, Office of Academic Affairs

Project: Developing capacity to support online programs taught in Spanish

Background: Empire State University will be moving forward with an initiative to develop the infrastructure to support delivery of degrees with Spanish as the language of instruction, including the development of a degree program in business taught exclusively in Spanish. In addition to providing all instruction in Spanish, SUNY Empire will provide the full student experience in Spanish, including technology systems, academic support, and student-facing office services. In addition to building the academic program, SUNY Empire would build the infrastructure to provide the full student experience in Spanish, including technology systems, academic support, and student facing office services. This will allow SUNY Empire to quickly expanding Spanish-language offerings to other degree areas.

Project: The primary objective of this project is for Empire Online to develop the expertise and resources necessary to effectively support the online programs that will be delivered exclusively in Spanish.

- Expertise Development: Enhance the skills and knowledge of Empire Online team in best practices for online education, with a focus on Spanish language content delivery. Identify and document best practices for designing courses for this program.

- Resource Compilation: Gather and create a repository of existing resources, including educational materials, KnowledgeBase articles, and support services tailored for online Spanish programs. Identify resources that need to be translated into Spanish. Explore additional resources and tools SUNY Empire can purchase to better support instructors and students in this program.

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- Course Quality Rubric: review and update Empire Online course quality rubric to incorporate additional elements that specifically address best practices for designing online courses in Spanish.

- Evaluation and Feedback Loops: Develop and implement a structured feedback and evaluation system to monitor the quality and effectiveness of the online courses and make necessary adjustments based on the feedback.

This project will help our team enhance our readiness for supporting course developers, instructors, and students in our online Spanish-language programs.