

To Whom It May Concern,

Good afternoon. I would like to recommend Alexandra Coronel to the HETS Learning Technologies Leadership Academy. In the time that Alexandra has worked for CSU, San Bernardino in the Technology Support Center, Alexandra's skillsets in technology, especially in Higher Ed technology, has increased dramatically. Alexandra has learned to assist students and faculty in Canvas, Blackboard and a few other Learning Management Systems.

Most recently, Alexandra worked on a project with another instructional designer to help revamp a learning course in our Canvas LMS that will help students be successful in online learning. She reviewed the previous course that was over six hours in length and provided valuable feedback and suggestions on how the course could be reduced to a more efficient and practical length of one hour. The other instructional designer used Alexandra's feedback to shorten the length of the course and the course is now available to all students at CSU, San Bernardino and will be encouraged for all students during the campus Advising refresh.

Alexandra has shown great leadership qualities as she provides guidance to approximately 13 student assistants in our department. Many student assistants come to Alexandra with technology questions, and she is able to provide guidance and walk the students through resolving the issue. Alexandra is also part of multiple meetings and task force where she provides valuable insight on the discussion topics. Her ideas are received very well and many of them are put into action. She is also a great team player and works with the team to troubleshoot problems with different higher ed technology and software. Her and the team are always discussing any issues that may arise and find the best solution that helps not only the end user but also the team.

Alexandra has taken an interest in Instructional Design and is pursuing her master's degree in Instructional Designing. She has become fascinated with the different teaching modalities and ways that students can be more successful in the classroom.

I feel this program would be a great opportunity for her to continue learning and finding ways to help students be more engaged in the classroom, be successful with new technology trends and using these technologies in the classroom to help students be more successful. Because Alexandra is bilingual in both Spanish and English, she would be able to help a greater number of students than if she only spoke one language. This program would also be beneficial for Alexandra to help decide her future career goals and pathway.

*Brandon Sierra*

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