

Just-In-Time: the value of
online Integrated interlibrary
loans to broaden access to
information resources

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Researchers and scholars require an information-rich environment, enabling discovery, and reflection leading to the creation of new knowledge.

(Shrauger and Scharf, 2017)



What is an Interlibrary loan (ILL)?

As defined by the *Interlibrary Loan Code for the United States*, "Interlibrary loan is the process by which a library requests material from, or supplies material to, another library. ...

The purpose of interlibrary loan as defined by this code is to obtain, upon request of a library user, material not available in the user's local library."

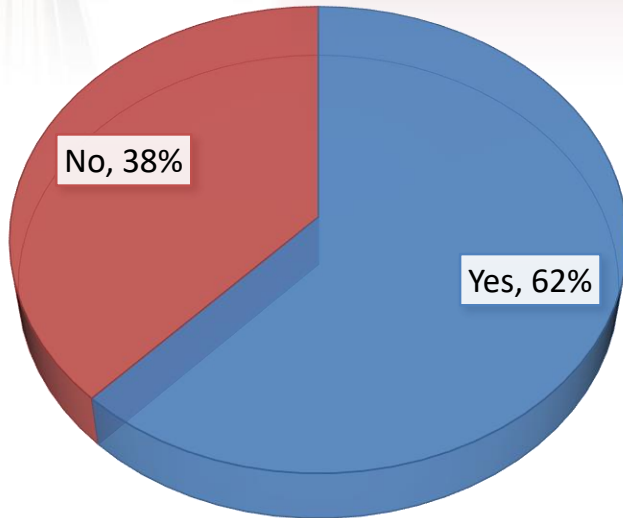


Benefits of Interlibrary Loans

- Increasing the use of ILL strengthens the services libraries provided, by making most of the financial resources.
- Expands the library collections of an institutions by collaboration through information resource sharing.
- The development of collaboration strategies for information sharing through interlibrary loans (ILL) services have become an important service to reduce the gap of information needed by researchers or scholars.

Data: Interlibrary Loans in Puerto Rico Higher Education Institutions (IPEDES, 2018)

Does institution have
interlibrary loan services?



Total ILL & Documents

Received	Provided to other libraries
6,664	10,326
39%	61%



Data: Interlibrary Loans in Puerto Rico Higher Education Institutions (IPEDES, 2018)

Total ILL & Documents Received – Top 8 PRHEI

Institution Name	Total
University of Puerto Rico-Río Piedras	1851
Inter American University of Puerto Rico-Metro	999
University of Puerto Rico-Medical Sciences	679
Ponce Health Sciences University	626
University of Puerto Rico-Mayagüez	372
Inter American University of Puerto Rico-San Germán	209
Inter American University of Puerto Rico-Bayamón	136
Universidad Central Del Caribe	134

Total ILL & Documents Provided to other libraries – Top 8 PRHEI

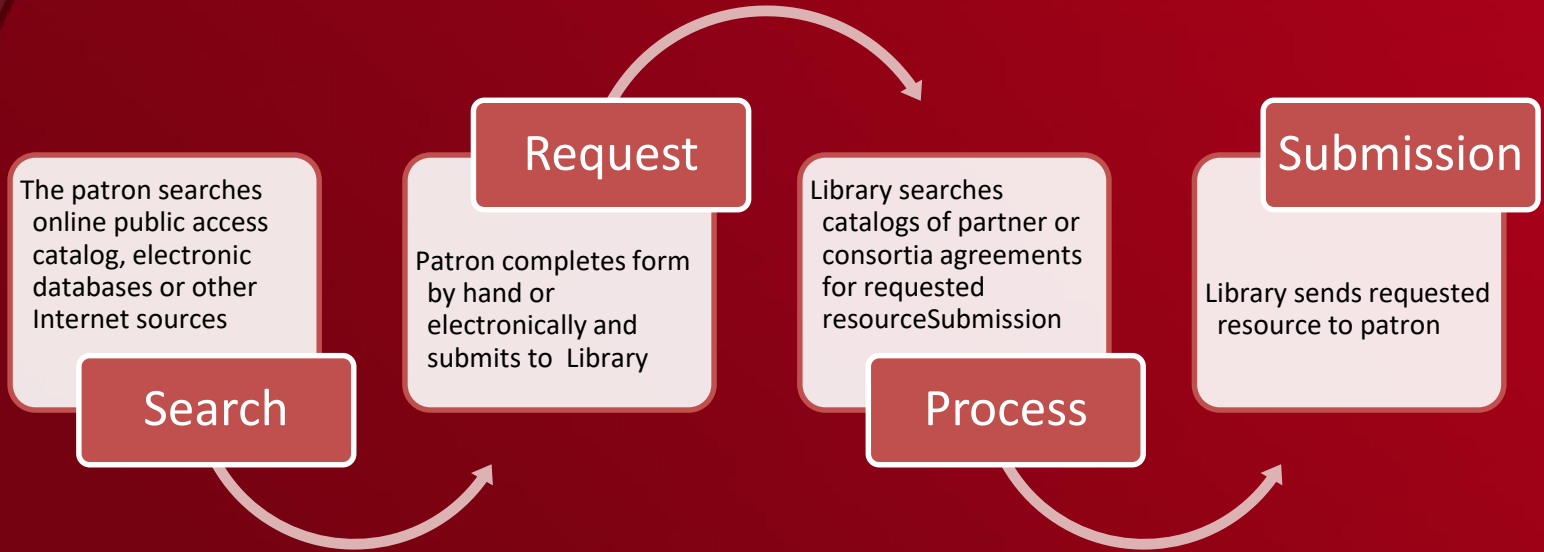
Institution Name	Total
Ponce Health Sciences University	5138
University of Puerto Rico-Río Piedras	1560
University of Puerto Rico-Medical Sciences	985
University of Puerto Rico-Mayagüez	438
Inter American University of Puerto Rico-Metro	315
Inter American University of Puerto Rico-Arecibo	250
Inter American University of Puerto Rico-San Germán	150
Inter American University of Puerto Rico-Ponce	147



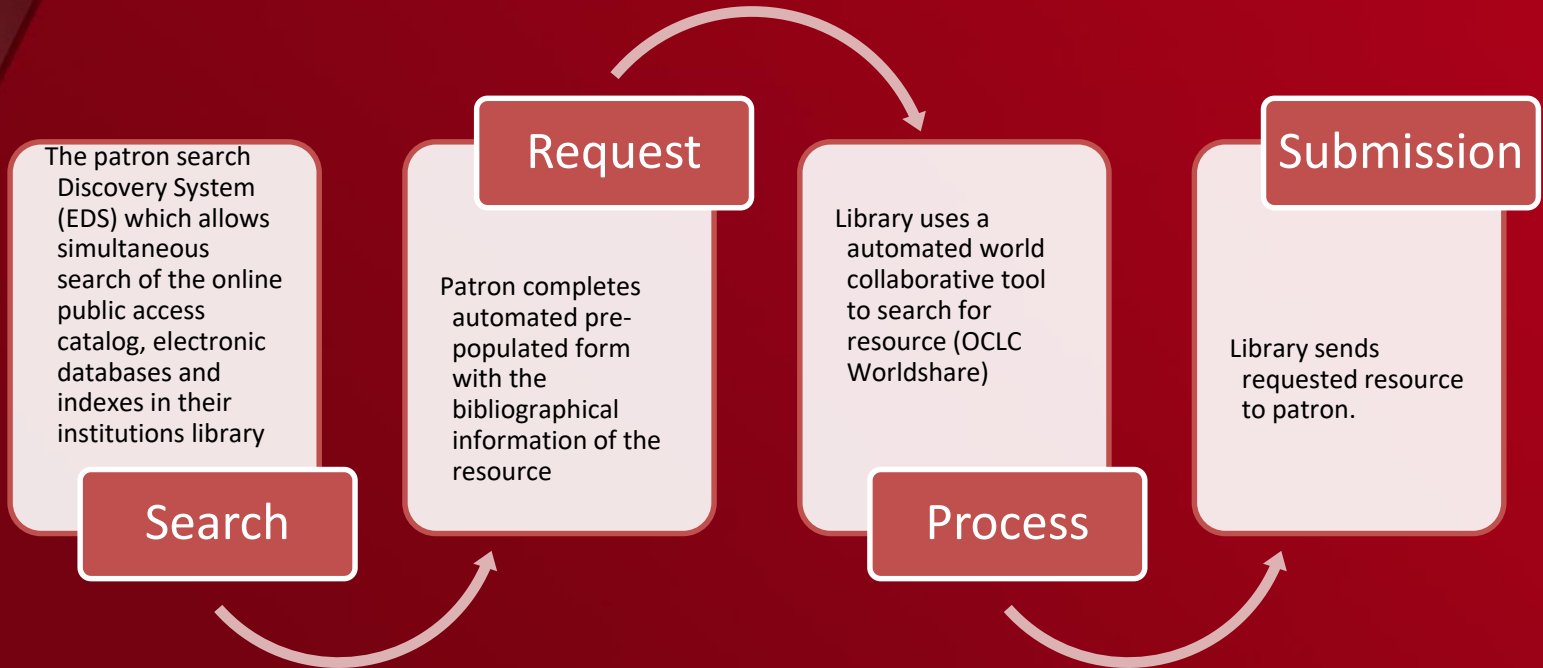
Interlibrary Loans

MANUAL VS. AUTOMATED REQUEST PROCESS

Manual Interlibrary Loan Process




Automated Interlibrary Loan Process





Benefits of Automated Interlibrary Loans Process

- Ease of use for Patrons- a single search using the Discovery System and a pre-populated bibliographic information ILL form.
- Libraries manage ILL workload more efficiently. With a manual process for ILL tasks, there is a lot of time in one-on-one conversations with other libraries to fulfill requests. WorldShare ILL simplifies the processes by showing other libraries' holdings, policies and fees before you make a request.



Data: Automated ILL request November 2019 - January 16, 2020

Requests

- 95 Total (100% of request answered successfully)

Institutions

- Carlos Albizu University-San Juan, Carlos Albizu University-Miami, Atenas College, Conservatorio de Música, American University of Puerto Rico

Response time: 24-48 hours

Automated Interlibrary Loan Process





iGracias!