Campus Wide Collaboration On The Retention Of Distance Education Students. Best Practice.

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OUTLINE

- Putting in Context
- Collaboration in action
- Rationale
- Case study MPA Accelerated Online Program
- Future research
LIBRARY SUPPORT

- Support for student learning
- Support for student retention
- Strategies to develop collaboration
TECHNOLOGY SUPPORTING TEACHING & LEARNING

- Use of Technology to enhance teaching and learning
- Leverage tools that will facilitate interaction, collaboration, presence, rigor
- Implement instructional technologies that will complement the learning environment
- Leverage technology tools that will expand access to student support services and resources
TECHNOLOGY SUPPORTING TEACHING & LEARNING

- Synchronous Collaboration and Interaction
  - Blackboard Collaborate
    - Personalize
    - Engage
    - Participate
    - Inclusive
Perception of the Quality of Online Education: Will Employers’ Perception Ever Change?

By Sharein Roman Camacho
OTHER INSTRUCTIONAL TECHNOLOGIES

- LMS Tools
- Student Orientation
- Blackboard Resources
- University Resources
- Library Resources
PUBA 6330

- Demographics
- Design of the course
- Students interaction
- Students retention
COURSE DEVELOPMENT

- Quality Matters
- Framework to develop a well structured course
BLUEPRINTING PROCESS

Introductory Meeting → Blueprinting Process Overview → Program/Course Goals → Learning Objectives → Learning Activities → Assessments

Module Blueprint → Materials & Technology → Review, Revise, Review → Complete QM Review (2) → Launch!

Syllabus & Teaching Online Tips → Develop in Blackboard
WHAT DOES IT TAKE TO RETAIN ONLINE STUDENTS?

- Student Services
- Student Preparation
- Faculty Training and Support
- Course Design and Continuous Improvement

Andrea Henne, June 2013
Essential Student Support Services

Admissions
Counseling/Advising
Financial Aid
Placement
Tutoring
Library
Disability Office
Students:

- Online Learning Readiness Assessment
- Tutorials
- Practice Course
- Orientations (online & on-campus)
- “Netiquette” guidance
- 24/7/365 Technical Support
COMMUNICATION

- Student-student
- Student-faculty
- student-coach
ENGAGEMENT

- Encourage active learning.
- Vary the activities.
- Emphasize the relevance.
- Ask students’ opinions/feedback.
- Experiment with online collaboration
- Live sessions
MONITOR PROGRESS AND FEEDBACK

- Use rubrics to streamline grading.
- Recognize accomplishments.
- Encouragements
WHY WE ARE HERE TODAY
FUTURE RESEARCH

• opportunity to bring additional support

• certification from quality matters.

• This certification will properly validate the implementation of best practices and support staff (i.e. Librarians) to facilitate student success and improve student retention.